



## A Guided Approach: NetSuite Implementation at the right pace and budget

*“Explore Consulting was diligent, thorough and transparent through the sales process and helped us find the implementation format that fit for our timeline and budget. We are on top of our inventory tracking and reporting needs and got here ahead of schedule. We look forward to a long and successful partnership with Explore.”*

*-David Keegan, CEO*

**Background:** Bamboo Hardwoods has been an industry leader, innovator and leading manufacturer of high-quality bamboo flooring and panel products since 1995. Their mission is to provide durable, cost-effective and ecologically sustainable products while delivering the highest level of customer service. They believe social and environmental sustainability is a natural complement to producing products with stunning aesthetics, performance and value that they can stand behind with 100 percent confidence.

**Issue:** Bamboo Hardwoods relied on an instance of Everest, being shared by three companies and several other disparate data sources. They lacked robust international procurement and [advanced inventory](#) tracking, support for multi-language and currency, and strong accounting and financial reporting. They also needed an ERP that consolidated their business functions and data management into a single solution implemented at a budget-conscious price and on an accelerated timeline.

**Solution:** Explore started the [Guided Approach Implementation](#) with a collaborative discovery process to ensure we uncovered all of Bamboo Hardwoods’ primary business drivers. Explore provided key guidance and insight as Bamboo Hardwoods configured NetSuite to effectively manage their complex international inventory tracking



requirements. Utilizing [Advanced Inventory Module](#) provides intelligent control over inventory replenishment, helping ensure that sufficient stock is on hand to fill anticipated orders, while keeping excess stock to a minimum. The implementation phase concluded with multiple days of tailored onsite training, enabling Bamboo Hardwoods’ team to manage their instance of NetSuite with autonomy.

**Results:** Using a guided approach allowed Bamboo Hardwoods to set the pace of the implementation, leverage Explore’s through experience and expertise when needed, and go live within their timeline and budget. In addition, with the [Advanced Inventory Module](#) they are able to increase profitability and efficiency and reduce lag time with real-time alerts whenever stock falls to predefined thresholds. Bamboo Hardwoods continues to trust Explore for ongoing support and future projects, allowing them to focus on growing their business instead of running it.



## About Explore Consulting

Based in Bellevue, Washington, Explore Consulting was founded in 2001 and is a professional services company dedicated to providing innovative and cost-effective solutions for their customers' database and IT systems' needs.

Having specialized in SaaS solutions for more than 15 years, Explore Consulting is the largest and most experienced NetSuite reseller and solution provider

in the Northwestern United States. Explore Consulting is well-known as a leader in NetSuite implementation, customization, integration and Ecommerce, has been a 12-time NetSuite Star Performer, won 27 NetSuite awards, has twice been named NetSuite Partner of the Year, Americas, and in 2016 was named NetSuite SuiteCommerce Partner of the Year.

For more information, visit <http://www.exploreconsulting.com>.

